

**Sent:** June 7, 2016  
**To:** RC Business Managers  
**From:** PantherExpressCommunications@cfo.pitt.edu

## **OptiFreight Shipping Charges and Level Reports**

The PantherExpress Payment Processing and Compliance department has identified an error in the University's invoice import process for CardinalHealth/Optifreight.

This error has delayed shipping charges on some departmental level reports. Not all departments have been affected by this issue. The Payment Processing department is working diligently with Financial Information Systems, Optifreight, and PantherExpress System Solutions to resolve the issue as quickly as possible. We apologize for the inconvenience so late in the fiscal year, and we will be working with department administrators to properly apply the delayed charges prior to June 30.

As a reminder, Cardinal Health/Optifreight (formerly known as FDSI) is our University-wide contracted supplier for inbound freight management.

If you have questions, please contact PantherExpress Customer Service by [submitting an inquiry](#) or by calling 412-624-3578.

Thank you,

*University of Pittsburgh - PantherExpress*